

Laboratory Services Branch Safe Drinking Water Branch Ontario Ministry of the Environment

AT A GLANCE:

COMPANY:

Laboratory Services Branch
Safe Drinking Water Branch
Ontario Ministry of the Environment

PROJECT:

LWIS – Project Implementation

GEOGRAPHY:

Ontario, Canada

INDUSTRY:

Public Sector

KEY CHALLENGES:

Integrate existing inspection processes while incorporating more than 100 new compliance regulations
Standardize testing procedures
Provide reliable and reporting analysis:

ABOUT CLYTAN:

Clytan is a professional services firm offering measurable business value to our clients in the form of enterprise application services with an emphasis on implementing CRM and ERP suite of software applications.

We provide in-depth implementation expertise, business process best practices, systems integration and program management services.

COMPANY: The Laboratory Services Branch (LSB) and the Safe Drinking Water Branch (SDWB) of the Ontario Ministry of the Environment ensure safe drinking water for the citizens of Ontario.

PROJECT: Laboratory and Waterworks Inspection System (LWIS) Multiple Project Implementations

CLYTAN INVOLVEMENT: Clytan Inc. through IBM was selected to manage, develop and deliver all phases of the LSB and SDWB projects, including implementation strategy, functional design, application development and configuration, IT strategy, solution implementation and deployment. In addition Clytan was engaged in the development of the inspection compliance framework compliant with enterprise architecture per the requirements of the Innovation & Applied Technology Branch (IATB) at the Ministry of Government Services.

DELIVERABLES:

- Develop business and functional requirements for the LSB and the SDWB Inspections, Incidents and Enforcements
- Leverage the Clytan Compliance Framework compliant with the Enterprise Architecture Process Methodology
- Configure and deploy multiple projects for the inspection, incidents and enforcements application using the Ministry's Acts/Regulations and their Protocol based on the Siebel 7.5.3 software platform

SERVICES PROVIDED: Clytan provided thought leadership to key stake holders in several key issues of the ministry. The compliance model and the business processes developed were based on the Clytan compliance model and a series of workshops conducted with leadership and drinking water inspectors. As a result of the business models and implementation, Clytan identified key information requirements, data and technology elements to support the integrated architecture of the ministry and a business driven inspection solution. A CRM solution subsequently based on the Siebel 7.5 platform was designed and configured and implemented.

In addition Clytan was engaged in the development of the inspection compliance framework per the requirements of the IATB at the Ministry of Government Services. As a result of the business models and implementation, Clytan identified key information requirements, data and technology elements to support the integrated architecture of the ministry and a business driven inspection solution.

RESULTS: Clytan developed a strong and positive reputation for providing program and project leadership with the Ministry of the Environment. Our business expertise lead to the flexibility and reusability of Clytan's Compliance framework. Our highly skilled consultant team proved once again that they can deliver robust solutions in time and within budget. We demonstrated the ability to work with the SDWB and the Drinking Water Inspectors to resolve business issues, understand their business and technology needs, and implement best of breed solutions and methodologies.